



### Welcome to Aston Hall Hotel

Whether you are here for a short or long stay, on business or leisure, attending an event or just as a base visiting the area, we are here to help and make your stay as comfortable and enjoyable as possible





#### Bamford Restaurant

The hotel restaurant is located on the ground floor via reception.

BREAKFAST		LUNCH / DINNER	
MONDAY - FRIDAY	6.30am - 9.30am	MONDAY - SATURDAY	12.00pm - 9.00pm
SATURDAY, SUNDAY & BANK HOLIDAYS	7.00am - 10.00am	SUNDAY	12.00pm - 8.30pm

Whether you want a traditional cooked Yorkshire breakfast or just a coffee and croissant you will find what you're looking for on our extensive buffet and breakfast menu.

Our restaurant can be very popular so prior booking is essential for dinner during the weekend to avoid disappointment.

There is no dress code for the restaurant, though we would ask that smart dress is worn.

"Breakfast on the go" is available upon request. Please contact the Reception Desk for details.

Alternatively, we can also serve breakfast to your room. Please complete the breakfast card in your room and place it outside on your door handle before 1.00am.

There will be a tray charge of £5.00 per tray added to your account for this service.





### Check In and Out

Check in is from 3.00pm. Please check out before 11.00am.

To request a late check-out, please telephone reception who will do their best to accommodate you. Please note should there be late check-out/early check-in availability, a £20.00 charge will apply.

### Children

There will be a charge of £15.00 for any extra beds required, for children under 16 years old only. This charge applies per bed, per night and includes breakfast.

### Do Not Disturb

If you do not wish to be disturbed in your room, please place the sign on the outside handle of your door. Bedrooms which display the 'do not disturb' sign after 1.00pm will not be serviced; however, you are able to request fresh towels and toiletries from reception.

### **Emergency Exits**

Emergency exits are located on each floor as sign-posted.

Please refer to the location plan situated in your bedroom for your nearest exit.

#### Fitness Suite

Our fitness suite is open daily from 7am to 11pm. This is located in the hotel's adjacent car park opposite Darcy House.





### Fire Alarm and Procedures

The fire alarm is tested every Monday at 11.00am.

Upon discovering a fire, please use the nearest telephone to contact the reception (dial 0) break the glass of any fire alarm point located in the corridor outside your room.

Proceed to the nearest safe exit and leave the building.

On hearing the fire alarm, immediately make your way out of the building using the nearest safe exit.

Do not compromise your own safety.

Do not stop to collect your personal belongings.

Do not return to the building to collect personal belongings until instructed that it is safe to do so by the Fire Marshall.

The assembly point is in the car park located at the front of the hotel.

#### Hotel Bar

The hotel residents bar is located on the ground floor via the Reception Desk.

The bar is open until 2am to residents (at the discretion of the Manager on duty)

and closes at 11pm for non-residents.





# In Room Amenities and Cleaning

Each of our guest bedrooms on the West Wing are operated by an energy saving card.

Our guest bedrooms in the Main House and Darcy House all have standard keys.

Rooms also have tea/coffee making facilities, a hairdryer, guest toiletries and towels.

Inside your wardrobe you will find an iron & ironing board.

Other complimentary items are available from the Reception Desk should you need them which include toothbrush kits, sewing kits, shower caps, shaving kits and shoe shine sponges.

# Laundry

We offer an in-house laundry service.

All the details can be found in the wardrobe in your room.

Please contact reception for enquiries.







# Medical Assistance and Emergency

For emergency assistance, please dial '0' or '9-999;. Please ensure you advise reception if you have contacted the emergency services. For minor injuries, please contact reception.

A dentist or doctor can be contacted through reception.

The nearest accident and emergency hospital is:
Rotherham Hospital,
Moorgate Road, Rotherham S60 2UD
4.1 miles

### Lost Property

Items are recorded and kept locked away by the housekeeping management team. For assistance with any lost property please contact the Reception Team.

Respectfully, please could you thoroughly check your bedroom before checking out to ensure you have all your personal belongings.

# Non Smoking Policy

Aston Hall Hotel operates a strict NO SMOKING or VAPING policy inside the hotel premises.

If there is evidence of smoking in your bedroom, a fine of £150.00 will be added to your account to cover the cost of de-sanitizing and deep cleaning of the room after your departure.





### Reception

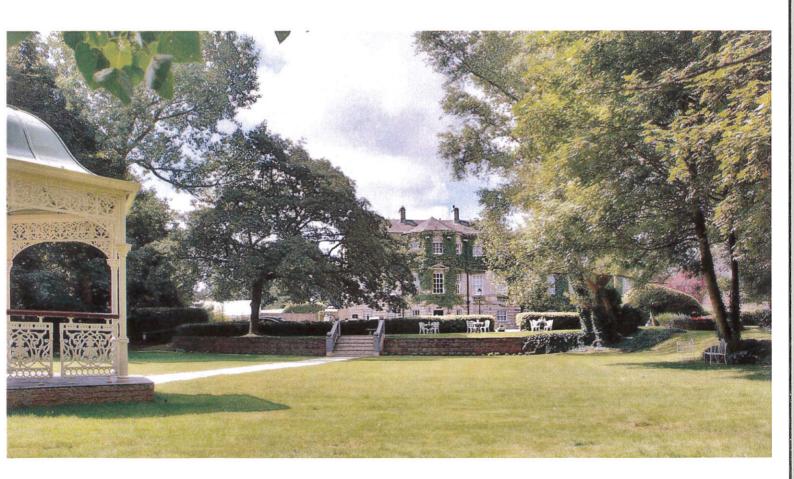
Reception is open from 7am until 11pm with Night Porter service from 11pm until 7am.

Please dial 0 on the bedside telephone if you require any assistance. We accept all major credit and debit cards including Mastercard, Visa and American Express and cash for payments.

We operate a paperless check-out at Aston Hall Hotel.

If you did a pre-authorisation on your debit/credit card on arrival, the payment will be taken remotely on the day of your departure and your final invoice will be emailed to you.

Please deposit your key in the box at Reception when you depart.







### Room Damage

A minimum of £150.00 fine will be added to your account for the repair to any physical damage to the bedroom or carpet cleaning of vomit etc.

Please take care of the room during your stay.

### Room Service

The Room Service menu is available from 12pm until 9.30pm Monday to Saturday and from 12pm to 8.30pm on Sundays.

There will be a tray charge of £5.00 added to your account for room service orders.

We can prepare sandwiches after this time should you

need to order room service later than 9.30pm.

### Travel and Transport

For train services, airlines, taxis, bus enquiries and car rental, please contact reception who will be happy to provide you with any information you require.

Public Transport Information
Travel Line – t:0872 200 22 33
City Taxis – t:0114 2393939
Enterprise Rent-A-Car – t:0114 2889961

### **Valuables**

There is a safe in every bedroom wardrobe.

Management will not be held responsible for any damage or loss to guests' possessions.





### Wifi Internet Connection

Complimentary wireless internet is available in all bedrooms and public areas.

The WiFi password is shown at the reception desk.

# Wake Up Call

If you require a morning call then please contact reception on '0'.

### In the Event of a Fire

On discovering a fire, please use the nearest telephone to contact the reception (dial 0)

Close all doors & windows.

Proceed to the nearest safe exit and leave the building.

On hearing the fire alarm, immediately make your way out of the building using the nearest safe exit.

Do not compromise your own safety.

Do not stop to collect your personal belongings.

Do not return to the building to collect personal belongings until instructed that it is safe to do so by the Fire Marshall.

### **Useful Telephone Numbers**

For emergencies 999
Non Police emergencies 101
NHS non emergencies 111
Aston Hall Hotel (0114) 287-2309
City Taxis (0114) 239-3939
Rotherham Hospital 01709 820000





#### Welcome to Aston Hall

#### Bamford Restaurant

In the Bamford Restaurant our Head Chef Craig and his team have created a unique blend of dishes that combine classic flavours with a contemporary twist.

The use of fresh and seasonal ingredients in our food is key and we aim to support local produce wherever possible across the menu.

If you have any questions regarding the menu please speak to one of our staff.

Thank You

#### Some History

The old Aston Hall was destroyed by fire in about 1767. This Aston Hall was started in 1772 and took nearly 50 years to finish. The structure of the Hall was continually being altered until 1825. It was originally designed by the famous York architect, John Carr for the 4<sup>th</sup> Earl of Holderness, Secretary of State for the North. The Hall reception area still houses the original mosaic floor.

Robert D'Arcy, 4th Earl of Holderness died in 1778 and the Hall was sold to the Verelst family, in about 1790. Harry Verelst who bought Aston Hall was a former governor of Bengal (then part of the British Empire) and had made his fortune within the East India Company.

This hall was designed by the architect John Carr for the 4th Earl of Holderness (descendants of the D'Arcy's, of Hornby Castle). It was his daughter who owned it when she married, as her second husband, Capt. John Byron, the father of Byron, the poet.

#### Allergies

At Aston Hall we go above and beyond to cater for everyone, if you have any allergies or intolerances please let us know so we can adapt our menu to suit your individual requirements.